



India: Denise Chakranarayan

Location: Pune
Nationality: Indian
Languages: English



Denise is Director, Learning Solutions at Chittlesoft Solutions Pvt. Ltd., a renowned creative design and content writing company based in Pune, India. With over 25 years of professional experience, she currently leads the organization's Learning & Development vertical.

A seasoned soft skills trainer, Denise began her career as an in-house trainer at one of the world's largest graphic facilities, Affinity Express Pvt Ltd, Pune where she was solely responsible for English language communication skills as well as cross-cultural training and workshops for the entire staff of over 800 people at all levels on subjects such as communication skills, interpreting instructions, interpersonal communication, giving and receiving feedback, and cross-cultural sensitising.

From there, over the years, she has slowly and meticulously built up her skills and is passionate about helping individuals and teams realize their full potential. She conducts impactful sessions on communication, interpersonal effectiveness, cross-cultural collaboration, motivation, team dynamics, and personal effectiveness.

What distinguishes Denise's approach is her ability to work closely with people—both individually and in group settings—to develop essential life skills across a broad spectrum. Her training focuses on strengthening cognitive, personal, interpersonal, and practical workplace competencies.

Through structured training programs, coaching conversations, and continuous feedback, she supports employees in enhancing performance, building stronger professional relationships, and achieving both personal and organizational goals.

In addition to facilitating training programs, Denise also oversees Chittlesoft's quality assurance function and works closely with employees to improve performance, set meaningful career and growth goals, and achieve key targets.

Her effectiveness as a trainer is reflected in the positive feedback she consistently receives from clients and participants.

Specialisations:

- Business communication
- Presentation skills
- Customer service excellence
- Personal effectiveness
- Cross-cultural sensitizing
- Life skills awareness & coaching

Clients & Sectors:

- Education (eg, MAEER's Maharashtra Institute of Technology, Institute of Design; St, Mary's School; The Bishop's School & Junior College)
- Engineering / construction (eg, Larsen & Toubro, ASHRA Consultants Pvt. Ltd.)
- Financial (eg, Deloitte Touche Tomatsu)
- FMCG (eg, L'Oreal, Unilever)
- IT / Software (eg, SITA, Oracle, Cybage Software, Four Js Development Tools, KPIT Technologies, Vertis)
- Logistics (eg, Anglo Eastern Shipping)
- Manufacturing (eg, Clestra Modular Systems, Sany Heavy Industry, Reichhold, Tata Bluescope)
- NGOs (eg, MITR, A Friend Indeed, Canine Control and Care, RESQ Wildlife Rehabilitation Center)

Qualifications:

- Bachelor's degree in English
- Bachelors of Law degree