

Crisis leadership – navigating business challenges

A half-day virtual workshop

Crisis is the ultimate test of leadership. Whether facing market shocks, operational failures, reputational threats, or global disruptions, leaders must act decisively under pressure while maintaining trust and resilience.

This practical session equips participants with frameworks, mindsets, and tools to lead effectively through uncertainty, make tough decisions, and guide teams through challenging times.

Learning objectives

- Understand the unique demands and stages of crisis leadership
- Explore frameworks for decision-making and communication under pressure
- Build strategies for maintaining team resilience and morale during crises
- Learn how to adapt leadership style to different phases of a crisis
- Develop a personal crisis leadership action plan

Session format

Sessions are usually run on Zoom or Teams. Please let us know if you prefer a different platform.

Groups of up to 12 recommended, up to 20 if necessary. Please let us know if you have a larger group and we can tweak the session accordingly.

All participants receive a PDF of the slides, key learning points and pointers to further learning resources.

Sample timetable

9:00	Welcome and introduction <ul style="list-style-type: none">• What distinguishes great crisis leadership
9:20	Understanding crisis dynamics <ul style="list-style-type: none">• Predictable stages of crisis response
9:40	Decision-making under pressure <ul style="list-style-type: none">• Tools for fast, principled decisions
10:00	Break
10:15	Communication in a crisis <ul style="list-style-type: none">• Building trust, transparency, and credibility
10:35	Leading teams through adversity <ul style="list-style-type: none">• Motivation, resilience, and recovery
10:55	Crisis scenario simulation <ul style="list-style-type: none">• Group exercise
11:20	Action planning <ul style="list-style-type: none">• Strengthening your crisis leadership capabilities
11:45	Key takeaways
12:00	Close