AI-driven decision-making for leaders

90-minute virtual session

AI is transforming the way leaders make decisions — from predictive insights to faster, data-backed choices.

But using AI effectively requires understanding both its capabilities and its limitations.

This practical session gives leaders an accessible introduction to AI-driven decision-making, helping them integrate AI tools confidently into their leadership practice while maintaining human judgment where it matters most.

Learning objectives

- Understand how AI supports and enhances decision-making
- Identify when to trust AI recommendations and when to apply human oversight
- Recognise common biases and pitfalls in AI-driven decisions
- Explore real-world examples of AI-supported leadership decisions
- Build confidence in using AI tools ethically and effectively

Session format

Sessions are usually run on Zoom or Teams. Please let us know if you prefer a different platform.

Groups of up to 12 recommended, up to 20 if necessary. Please let us know if you have a larger group and we can tweak the session accordingly.

All participants receive a PDF of the slides, key learning points and pointers to further learning resources.

Sample timetable

9:00   Welcome and introduction
- Why AI matters for leaders
- Current confidence using AI

9:15   How AI enhances (and challenges) decision-making
- Understanding AI capabilities (prediction, classification, recommendation)
- Where AI fits into leadership processes

9:30   The Human + AI partnership
- Case studies where AI worked – and when human judgment mattered
- Group discussion: What would you delegate to AI? What would you keep human?

9:50   Common pitfalls and biases
- AI blind spots, over-reliance, missing context
- How to avoid traps

10:10   Action planning
- How to start using AI to support decisions at work
- Identify one decision area to trial AI support

10:25   Key takeaways

10:30   Close