Remote and hybrid management

A half-day virtual workshop

This virtual workshop takes a fresh approach to managing remote and hybrid workers. It aims to build your confidence in managing hybrid and dispersed teams effectively, enabling you to ensure those you support or manage feel empowered to deliver exceptional services to the community.

Learning objectives

By the end of the workshop, you will be able to:

- Explain the essential principles underlying remote and hybrid management
- Explore different communication styles and tools and how they affect successful engagement
- Adapt your approach to develop confidence, create inclusive environments and build trust working remotely
- Appreciate the importance of positivity to motivate and engage remote team members
- Be able to support and develop your teams for success with a range of tools and approaches
- Have an action plan to take away and use at work

Audience

This session is appropriate to managers at all levels across the public sector.

Format

A practical half-day (three hours) virtual workshop for a group of up to 12 people.

The expert trainer

Amanda Dudman is an extremely popular trainer, facilitator, coach and consultant with an in-depth understanding of what it means to work in the public and VCSE sectors.

Session overview

1   What's so different about remote and hybrid management?
- Why we do it – the business case
- Static v remote teams v hybrid
- The challenges of distance and time

2   Creating an inclusive environment
- The 3Cs of virtual management: Collaboration, Communication, Co-ordination
- Emotional, psychological and physical elements
- Other practical issues

3   Building trust and empowering others – the trust equation
- Credibility
- Reliability
- Intimacy
- Self-orientation

4   Communication methods and tools
- Technology options: why, when and what
- Developing an individual communication strategy focused on values and capabilities

5   Communication styles
- Adapting your style to different preferences and identifying and working with attitudes, language and behaviours of remote teams
- Dominance: get it done
- Influence: get recognition
- Steadiness: get harmony
- Compliance: get it right

6   Supporting people to deliver – hacks and approaches
- Setting tasks and projects, monitoring and maintaining, motivating and inspiring, and influencing