

## Remote and hybrid management

*A bite-sized virtual workshop*

Overcome the challenges of time and space!

Managing remote or hybrid workers is different from managing those in the same building as you. It's harder to successfully manage and create an environment of trust, confidence and regularity of dialogue. This session will build your confidence to manage others remotely and give you ways to engage your team through different forms of communication, building trust, motivating and setting clear expectations. You'll leave the session better able to make remote working productive, positive and rewarding.

### Learning objectives

By the end of the workshop, you will be able to:

- Understand the essential principles underlying remote and hybrid management
- Adapt your approach to develop confidence and build trust
- Know when to use different communication tools to engage your people
- Appreciate better the factors that make remote and hybrid management different

### Audience

This session is appropriate to managers at all levels across the public sector.

### Format

This session can be run as a 45-minute bite-sized webinar (for groups of 6 to 8), or 60 minutes (groups of up to 12) or 90 minutes (groups of up to 20).

### The expert trainer

[Amanda Dudman](#) is an extremely popular trainer, facilitator, coach and consultant with an in-depth understanding of what it means to work in the public and VCSE sectors.

### Session overview

#### 1 Introduction

- Objectives and agenda
- The 3Cs model for creating the pillars of a healthy remote and hybrid working team environment

#### 2 The trust equation

- The importance of trust in the relationship
- Trust = Credibility + Reliability + Intimacy / Self-orientation
- Where are your 'blind spots' as a remote and hybrid manager?

#### 3 Remote and hybrid communication

- Knowing which communication method to use when
- The media richness model
- Supporting people to deliver – case study

#### 4 Action plan and next steps

- Summary of key learning points
- Reflection on next steps
- Planning for implementation of learning in the workplace