



Strategic thinking & problem-solving

3 hours online (includes interactive activities and breaks)

Overview

This course will provide you with the skills to foster more collaborative, supportive, and productive stakeholder relationships by adopting a coaching mindset.

Why attend?

- Enhance strategic decision-making skills
- Learn and apply the Double Diamond framework
- Collaborate with colleagues in breakout sessions to solve real-world challenges

Course outline

- Introduction to strategic thinking & problem-solving
- Deep dive into the Double Diamond model: Discover > Define > Develop > Deliver
- Interactive breakout activities: apply the framework to a common HR / recruitment challenges
- Work through a real challenge to Deliver phase
- Discuss effective communication and dissemination of information

Key takeaways

- Develop a structured approach to solving complex problems.
- Develop creative thinking.
- Learn actionable strategies to implement in your organisation