

## Working in a VUCA world

90-minute webinar

We live in a VUCA world where rapid and unpredictable change has become the norm. VUCA represents a set of challenges that individuals, teams, managers, and organisations all have to face.

But what does 'VUCA' actually mean?

- **Volatile.** Change is violent and uncontrollable.
- **Uncertain.** The future is unpredictable, making it hard to prepare for.
- **Complex.** With so much going on, things can often feel chaotic and confused.
- **Ambiguous.** We lack clarity because it's hard to know what the root cause of the problem is.

Working within our culture whilst figuring out our new environment can be challenging. This 90-minute webinar will give you clarity around the VUCA model, give you space to share your thoughts with colleagues, and get you to explore the future...

### Webinar overview

- 1 Welcome / scene setting**
  - Are we going too fast?
  - What is VUCA?
  - What does this mean for us?
- 2 A VUCA world**
  - Why is VUCA important?
  - How will it affect us?
  - Creating an environment for success
  - Empathy is needed!
  - Barriers to working in a VUCA world
- 3 How we react to change**
  - The change agent competencies – essential skills to be an enabler
  - What if I stay the same?
- 4 Review**
  - What do I need to do next?
- 5 Close**