

## **Coach / consultant profile – Miles Huckle**

### **Overview**



Miles is a specialist in change management and coaching is a vital part of his work. He coaches clients experiencing a wide range of situations – role or career change, feeling stuck, unfulfilled, demoralised, lacking energy and unsure in what direction to head, whether for work or for life. Situations can feel puzzling, frustrating and limiting. Miles enjoys working in these contexts, working with clients to clarify what is really going on for them, working at cognitive and emotional levels to unravel the situation, and working out how best to take the necessary steps towards a new and more fulfilling future.

Feedback from coaching clients emphasises that Miles brings real authenticity, is trusted, listens deeply, challenges appropriately and shows a real commitment to supporting people to move forwards. Miles also provides group and team coaching within organisations. This sometimes involves observational work, visiting an organisation, observing how individuals and teams interact and then providing feedback on a confidential basis. The role here is to ‘hold up a mirror’ to team members to help them understand what dynamics are really at play. This gives a frame of reference for subsequent coaching work. Miles has experience doing this within a range of contexts, including with top teams.

### **Key areas of expertise**

Miles’s work focuses on:

- Team / group coaching
- Building high performance teams
- One-to-one coaching
- Executive coaching
- Expert facilitation
- Undertaking observational diagnostic work for individual and team performance

Miles hugely enjoys working closely with individuals and teams to help bring about real and positive change. Miles also has extensive experience of training and development at all stages, including training needs analysis, workshop design, delivery and evaluation.

### **Career highlights**

Miles’s experience includes working in the public, private and voluntary sectors, including Lloyds Bank, Rolls Royce, The Royal Mint, University of Oxford, Olympus, central and local government, Barnardo’s, the NHS, Orange, Formula 1 teams and various start-ups. Miles’ coaching has been seen as a key resource to help staff develop, and organisations transition to new ways of working.

### **Qualifications, training and professional memberships**

Accredited to Associate Certified Coach (ACC) level with the International Coaching Federation (ICF). Miles hold a number of other qualifications, including:

- Team Coaching Certificate (ICF)
- Mental Toughness (MTQ48)
- Professional Scrum Master I

- Transactional Analysis 101
- PRINCE2 Agile Practitioner
- AgilePM Practitioner and Trainer
- APMP / APMP Trainer
- Associate Certified Coach
- Change Management Practitioner and Trainer (APMG)
- MSP Advanced Practitioner and Trainer
- PRINCE2 Practitioner and Trainer

### **Feedback**

'Coaching helped me identify the real challenges at both personal and professional level.'

*Manager Global Assignment Compliance, Daimler AG, Germany*

'Miles's coaching renewed my self-confidence.'

*Group Personnel Manager, Insurance Industry*

'Coaching helped me through a very difficult time.'

*Senior Manager, Global Telecoms Supplier*