



## India: Denise Chakranarayan

**Location:** Pune  
**Nationality:** Indian  
**Languages:** English



Denise is Director of Chittlesoft Learning Solutions, a training, language and communication company based in Pune. She has been extensively involved in training for over twenty-five years and delivers workshops and webinars for a wide range of companies and institutions on a variety of subjects, including effective and business communication, customer service excellence, building self-esteem and confidence, interpersonal skills, team building and management, attitude building and cultural sensitising.

Denise also conducts training in English language enhancement for companies as well as colleges and technical institutions, and enjoys teaching English to both local and foreign students.

Denise began her career as an in-house trainer at one of the world's largest graphic facilities, Affinity Express Pvt Ltd, where she was solely responsible for English language communication skills as well as cross-cultural training and workshops for the entire staff of over 800 people at all levels on subjects such as communication skills, interpreting instructions, interpersonal communication, giving and receiving feedback, and cross-cultural sensitising.

### Specialisms include:

- Business communication
- Presentation skills
- Creative thinking and problem-solving
- Customer service excellence
- Time management
- Negotiation skills
- Personal effectiveness
- Motivating employees
- Giving and receiving feedback effectively
- Leadership skills
- Working in teams
- Leading teams
- Cross-cultural working

### Clients / sectors include:

- Education (eg, MAEER's Maharashtra Institute of Technology, Institute of Design; St, Mary's School; The Bishop's School & Junior College)
- Engineering / construction (eg, Larsen & Toubro)
- Financial (eg, Deloitte Touche Tomatsu)
- FMCG (eg, L'Oreal, Unilever)
- IT / software (eg, SITA, Oracle, Cybage Software, Four Js Development Tools, KPIT Technologies, Vertis, Ashra Consultants)
- Logistics (eg, Anglo Eastern Shipping)
- Manufacturing (eg, Clestra Modular Systems, Sany Heavy Industry, Reichhold, Tata Bluescope)
- NGOs (eg, MITR, A Friend Indeed, Canine Control and Care)