

Managing remote workers

180-minute webinar

Embracing new ways of working creates opportunities for improving flexible work practices. It also has its challenges.

Whether we love or hate working remotely, the world of work has changed and with it comes a change in the way we manage our staff.

Balancing the collaborative benefits of working in the same physical space with the focussed time and improved work-life balance of working from home, hybrid working seems like the ideal option for many staff and employers.

This practical and focused virtual classroom session gives managers the opportunity to collaborate by discussing what is working well as well as the challenges many managers face.

Learning objectives

- Share best practice and challenges of managing remote workers
- Developing emotional intelligence when managing remotely
- Building strategies to communicate effectively with a hybrid team
- Key considerations for creating and maintaining effective hybrid teams
- Analysing levels of motivation and engagement
- Taking action

Webinar overview

1 What's working and what's not?

Working with other managers – explore best practice when managing remote workers. Share experiences of the various challenges facing managers and staff when not working in the same physical space as each other. How can you make a visit to the office a positive experience for the team?

2 Using emotional intelligence when managing remotely

Working and managing remotely means that we need to adapt our management style. Developing our emotional intelligence through increased self-awareness and empathy skills can make this process more effective. Most people come to work to perform well and therefore showing that we trust our people to do the best they can will reap its rewards.

3 Communicating and checking in with your team

Creating a consistent way of communicating that everyone is happy with and making sure that everyone feels included and they have equal career opportunities. Is the hybrid balance working? How are levels of motivation and engagement? Checking in rather than checking up with your team is key.

4 Resilience and work-life balance

Developing our resilience whilst ensuring that we have time for family, social life and relaxation. How can we structure our diaries and manage expectations to achieve sustainable work-life balance? How can we enforce these boundaries in a respectful way?

5 Next steps

Participants prepare their own plan on how to maximise hybrid working approaches in their own teams / organisations.