



## Facilitator profile – Loen Miles



Loen is a creative and professional learning specialist with a background in HR. Loen works flexibly and adapts her style to support the people she's working with. She has experience across many work streams in many industries including energy, consultancy, technology and IT, automotive, manufacturing, public sector and retail.

Working with people from a variety of locations across the globe, Loen works to understand the needs of the stakeholder, to then create dynamic and engaging materials that support the end goals. She has built a reputation as a creative and engaging designer and facilitator.

Her degree in Social Sciences and her Masters with the CIPD took her through a varied HR career and on into training and learning for small and medium-sized businesses to global organisations, including RWE. There she specialised in leadership and management, developing teams and career path management.

Loen had seven years as an HR professional, followed by a further 11 years in learning and development for a mix of organisations before setting up her own L&D consultancy, where she now works with people on both a one-to-one basis and with groups in workshops and training sessions to engage them to learn and expand their capabilities.

### Specialisms

- Developing programmes, training and coaching on change, resilience and stress, communication, assertiveness and HR topics such as bias and inclusivity
- Management and leadership development
- Team development

### Client feedback

The feedback from Loen's programmes often focuses on her ability to create highly engaging, different training experiences that stick with the audience and drive real change, as the following comments show:

- 'Very insightful.'
- 'Excellent course, very helpful with lots of new and interesting information.'
- 'A fresh approach.'
- 'Creative and innovative solutions.'
- 'Good, proper skills.'
- 'Excel at engaging with people to get the best out of them.'
- 'Opened my eyes to how I can change myself to perform better.'
- 'Effective, clean, interesting.'

*Loen is based near Swindon and works across London and the south-west.*