



Facilitator profile – Melanie Windle



Melanie is a highly experienced and creative personal development trainer and group facilitator whose methods and style of delivery empower individuals and groups to realise their potential. Melanie has been involved in developing people for over 30 years. Her specialist areas of training are the personal development skills which involve managing ourselves, managing others or being managed.

The programmes she has delivered include personal effectiveness and assertiveness, team building, leadership, facilitated visioning and planning, problem solving and analytical thinking; training the trainer, motivation, planning and organisational skills, customer care, supervision and appraisals, presentation skills; speed reading; effective meetings, time management, influencing and negotiation; managing change, communication skills; coaching and mentoring; and recruitment and selection interview skills.

The methods of delivery are designed to meet the client's needs and learning objectives. These can include practical exercises, use of the outdoors, business simulations, residentials, role-plays, presentations, and individual and group reviews.

Melanie's consultancy and training clients include:

- **Private sector:** British Airways, Royal Mail, British Aerospace, Cresta Holidays, FISC Healthcare, Norwest Holst, Vinci, National Grid, ASDA Stores, Allied Mills, Miller Homes, Keane, BSL Engineering, Crispin & Borst, VTL Automotive, Wyevale Plant Nurseries, Swift Fire & Security, Sintons Solicitors, RBS, Millers Oils, ICL, GNB Industrial Power, Stannah, Living Ventures, Direct Line, Geoffrey Miller Solicitors, Johnson Controls International, etc, etc
- **Public service:** Department of Work and Pensions, HSE, MANCAT, Tameside Borough Council, Peak District National Park, City College Manchester, Unison, Manchester City Council, Liverpool University, Salford City Council, Cheshire and Wirral NHS, Ministry of Defence, Trafford College, Carlisle City Council, Greater Manchester Directors of Public Health, Edge Hill University, Manchester Libraries, Oldham Royal Hospital, Redditch and Bromsgrove Councils, Trafford Borough Council, Greater Manchester Commissioning Support Unit, etc, etc
- **VCSEs:** The Prince's Trust, National Housing Federation, Groundwork Trust, British Diabetic Association, Women's Housing Action Group, Brittle Bones Society, Vegetarian Society, Age Concern, NACRO, Manchester Care and Repair, Manchester Healthwatch,; Councils for Voluntary Service in Greater Manchester (GMCVO), Bolton, Wirral, Oldham, High Peak, etc, etc

Feedback

'Melanie is an excellent professional trainer. Her services have been invaluable in implementing our change management programme following the re-structuring of our organisation.'

'A very interesting and stimulating day. A difficult subject well-handled and very well put across.'

'Melanie is a very professional trainer/consultant who has delivered outstanding results for us on a number of client projects over the last few years. I recommend her unreservedly.'

Melanie is based in Manchester and works across the north, north-west and Midlands.