



Expert trainer profile – Amanda Dudman



Amanda is a highly experienced and very popular coach and facilitator specialising in providing leadership coaching, management development and personal effectiveness programmes and facilitation services to the public, private and voluntary, community and social enterprise (VCSE) sectors. Current and recent clients include, for example, Apprenticemakers, Aylesbury Vale District Council, Black Sheep CIC, Bristol City Council, Buckinghamshire County Council, Central Bedfordshire Council, Chiltern & South Bucks District Council, CII, Climate UK, Cockpit Arts, Craven District Council, Different Strokes, DST, DW Support Services, Henderson Group, Horizons Hub CIC, Lloyds Banking Group, North Herts Homes, Northampton Partnership Homes, Northumberland CC, Phytopharm, Play England, Redditch & Bromsgrove Councils, SFEDI Group, Social Business Alliance, Social Enterprise South East, Surrey & Borders NHS Trust, Surrey Community Action, Surrey County Council, Tibbetts Group, Together Housing, Wellingborough Homes, Wycombe District Council, YMCA..

Amanda's coaching and mentoring practice focuses on VCSE executive leadership.

Programmes, workshops and bite-sized sessions that Amanda has delivered on our behalf within the last couple of years include:

- Assertiveness
- Beating stress
- Chairing skills for Elected Members
- Conflict management
- Customer service
- Delegation and empowerment
- Engagement and involvement
- Equal opportunities induction
- Flexible and mobile working
- Honest conversations
- Influencing skills
- Interim reviews
- Leading change
- Making the most of your time
- Managing performance through change
- Motivating people – skills for managers
- Objective-setting
- Performance management
- Performance review, feedback and assessment
- Personal impact
- Resilience
- Setting SMART objectives
- Train the trainer

Feedback

- 'Brilliant course, excellently delivered. I feel inspired by the learning gained. Thank you so much.'
- 'Excellent – thank you.'
- 'Excellent course – really useful info taken away. Feeling a lot happier and well prepared for the future.'
- 'Really enjoyed it.'
- 'Excellent course – thanks– now have more confidence in what I do.'
- 'Excellent course content and superbly delivered – thank you.'
- 'Amanda is very good. Have learnt a lot!'

Amanda is based near Milton Keynes and works across the country.